



ring

Floodlight Cam



# Smart Security at Every Corner of Your Home

Your new Ring Floodlight Cam lets you extend the Ring of Security around your entire property.

Now, you'll always be the first to know when someone's on your yard, and you can watch over your home from anywhere.

Monitor your home, prevent crime and protect your property – all from your phone, tablet or PC.

This manual is for informational purposes only. Working with electricity can be dangerous unless proper safety precautions are taken. Installation and wiring must be performed by a licensed electrician.

# Before you begin

Check out all the stuff in the box.



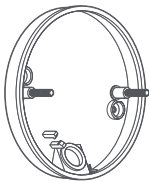
## Screwdriver

Use the screwdriver handle to tighten the cap nuts.



## Phillips Bit

Use the Phillips bit for installing the mounting bracket, and the small end for securing the wires.



## Mounting Bracket

Use this bracket to attach to your Floodlight Cam to your wall.



### **Install Screws (5)**

Use 2 of these to attach the mounting bracket to your wall.



### **Anchors (5)**

Use these in combination with the Install Screws if installing on a brick, stucco or other masonry surface.



### **Drillbit**

Use this to drill holes if you'll be using the anchors.



### **Cap Nuts (3)**

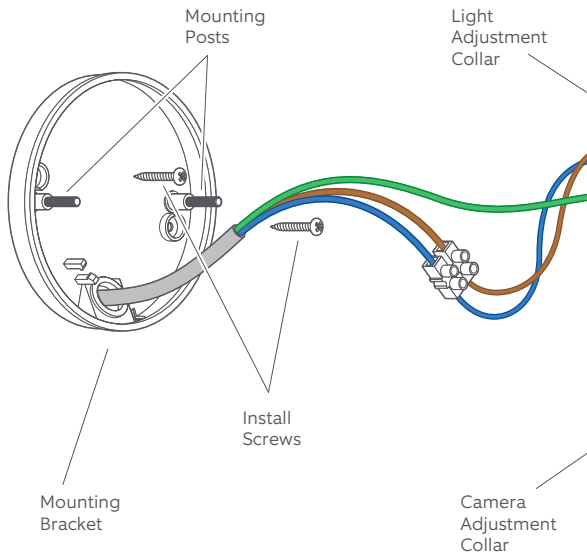
Use these to secure your Floodlight Cam to the posts on the mounting bracket to complete the installation.

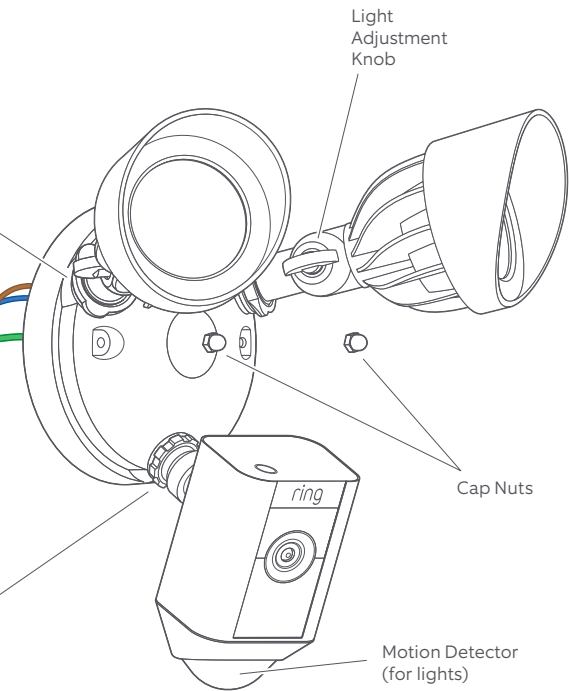


### **Hook**

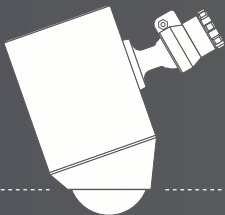
Hang your Floodlight Cam while connecting the wires.

# How it all fits together

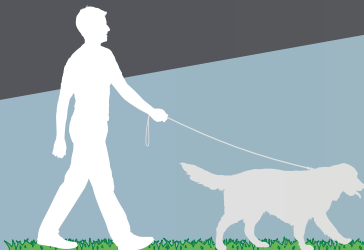




# How installation height affects motion detection

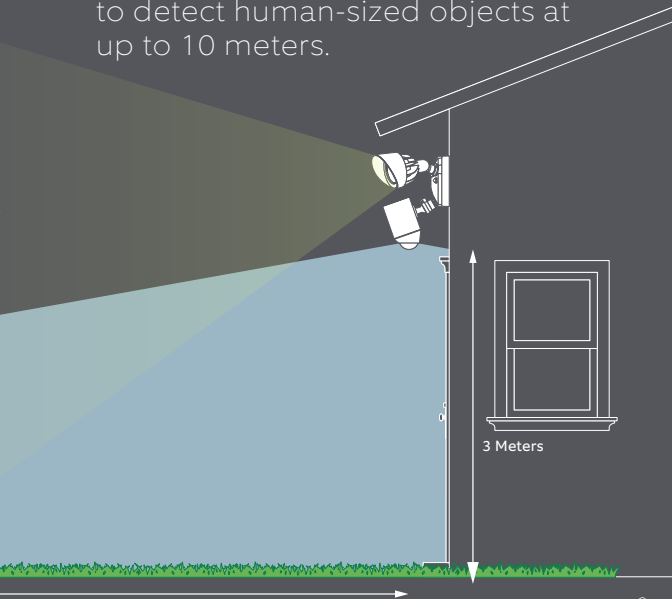


Parallel to ground





When mounted at 3 meters off the ground, with the motion detector parallel to the ground, the motion sensor is optimized to detect human-sized objects at up to 10 meters.



## Shut power off at the fusebox

Turn off power to your floodlight circuit at the fusebox to ensure no power is being sent.





**WARNING:** Risk of electrical shock

- Installation and wiring must be performed by a licensed electrician.
- Shut off power at the fusebox before installing.

- Verify that the supply voltage is correct. Connect fixture to a 100 VAC~240 VAC 50/60 Hz power source.
- Properly ground fixture.
- Always follow code standards when installing wired connections.

**CAUTION:** Risk of fire

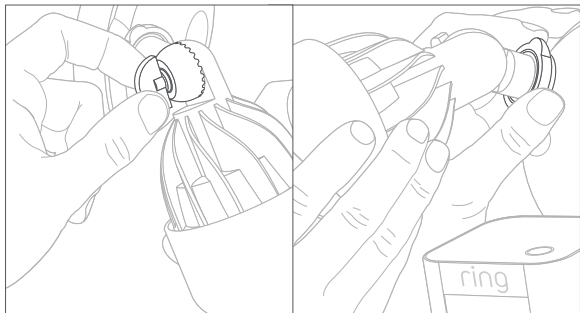
- Do not install near combustible or flammable surfaces.

**NOTICE**

- Do not connect this light fixture to a dimmer switch or timer.
- Floodlight Cam must be installed on a wall and on a UL listed junction box.

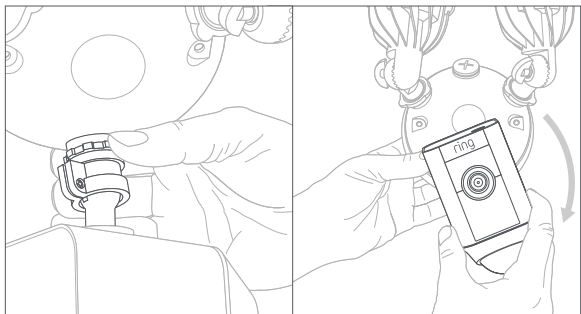
## Prep your Floodlight Cam for installation

- (A) Loosen the knobs on the light fixtures to rotate them out of the way and allow access to the mounting screws.



Do not remove your Floodlight Cam from the ball socket on the base.

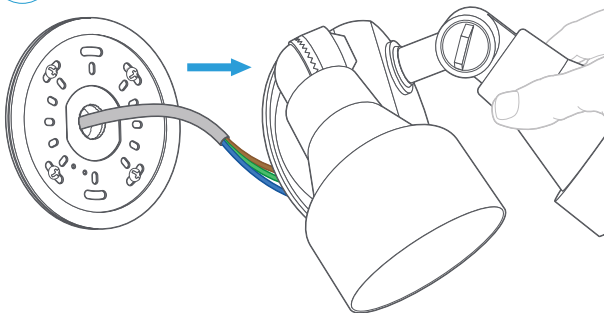
- B** Rotate the camera 180 degrees since Floodlight Cam ships with the camera upside down on the fixture.



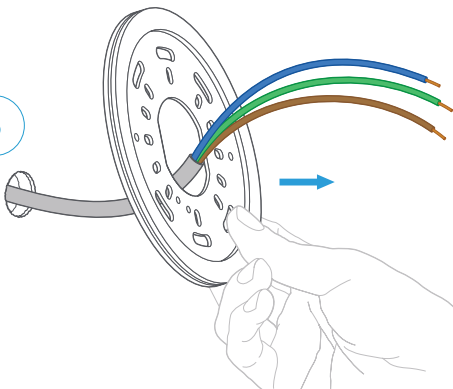
## Remove your existing floodlight

- Ⓐ **With power off at the fusebox**, remove your existing floodlight from the wall and disconnect the wires.
- Ⓑ If there is a bracket attached to the wall, remove that as well.

A

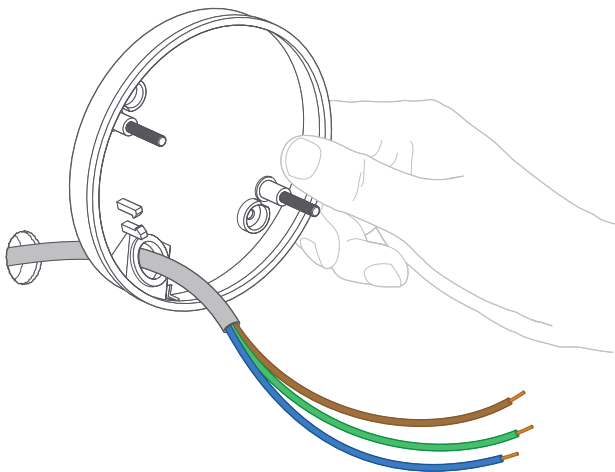


B



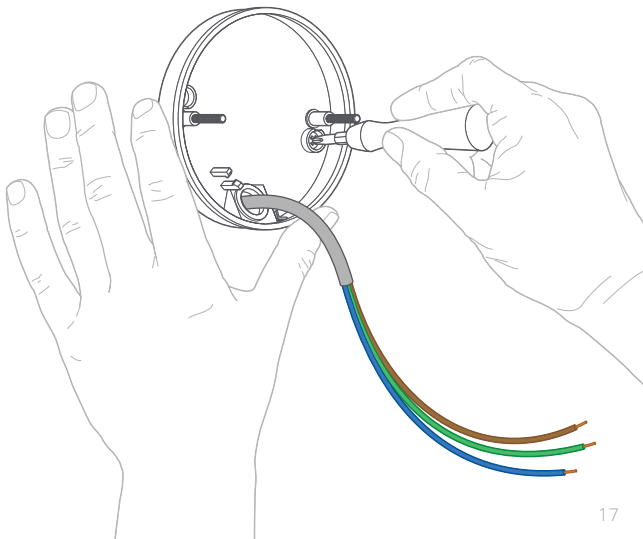
## Install the mounting bracket

Cut a hole in the gasket to fit your wires, and run them through.





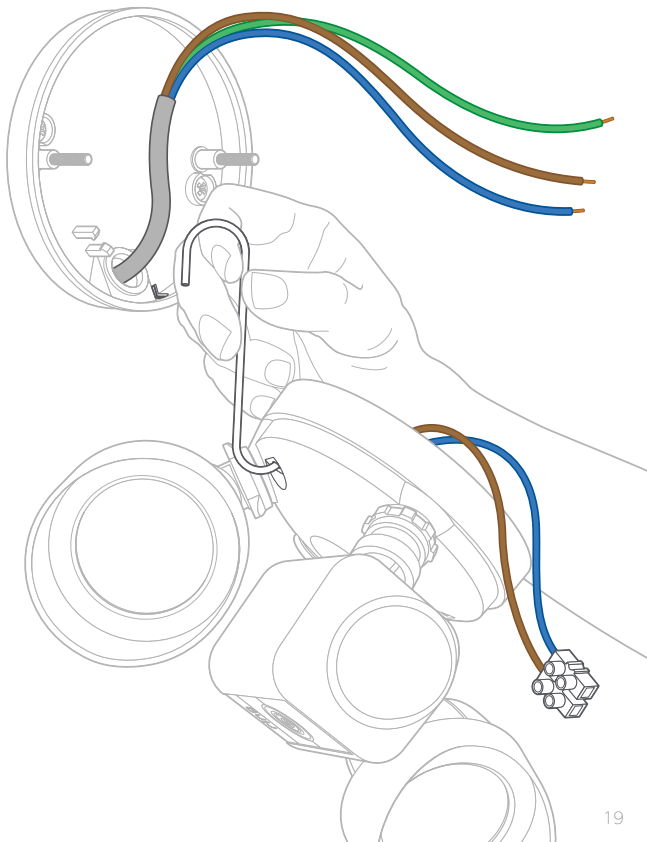
Install the mounting bracket with the two posts level with the ground (or level with your wall if mounting vertically on an overhang).



## Hang Floodlight Cam

Use the provided hook to hang Floodlight Cam from the bracket while connecting the wires.

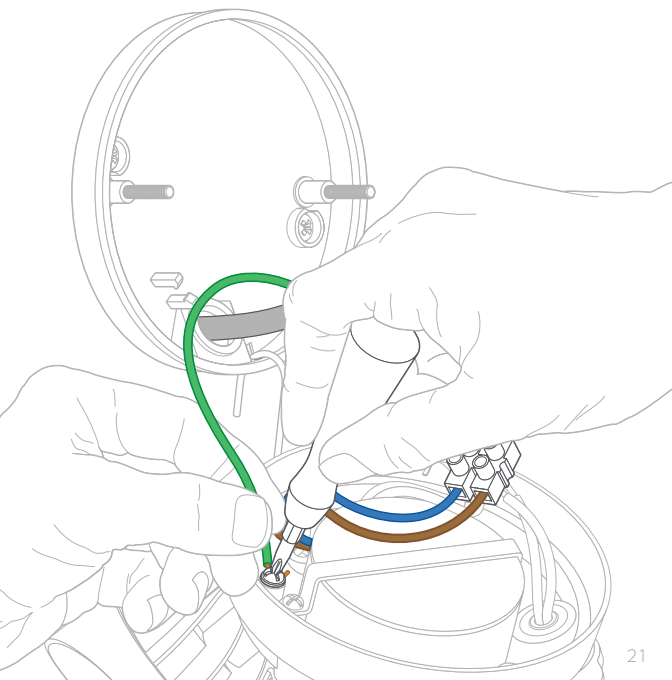
- A Hook one end of the provided hook into one of the mounting holes on your Floodlight Cam.
- B Hook the other end into the small hole on the bracket.



## Connect the earth wire

Connect your earth wire to the earth post on Floodlight Cam, and secure it in place.

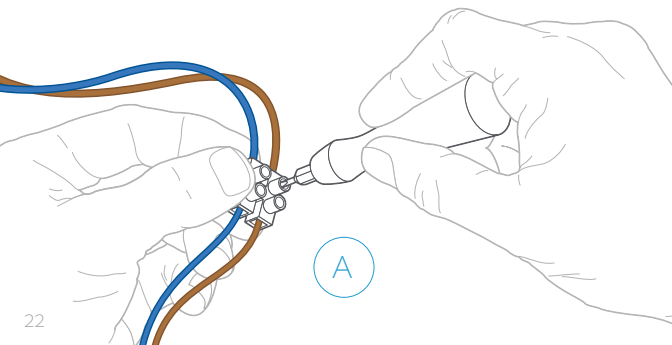
For safety and the proper operation of your Ring Floodlight Cam, the fixture must be properly earthed.



## Connect the power wires

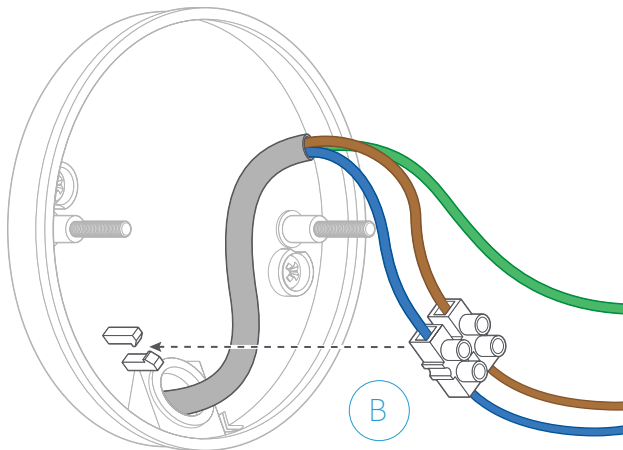
Attach the **live** and **neutral** wires from your wall to the **live** and **neutral** wires on your Floodlight Cam.

Secure them using the small end of the provided screwdriver bit.



## Snap the wire connector into place

After securing the wires, snap the wire connector into the base of the mounting bracket.



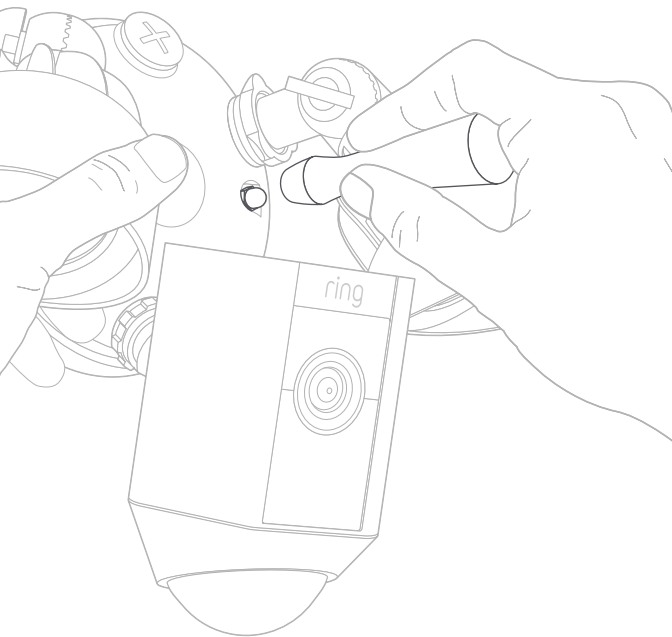
## Place Floodlight Cam on the bracket

Carefully secure all the wires behind your Floodlight Cam.

Align the mounting posts with the holes on Floodlight Cam and press together, securing the screw cap nuts with the orange screwdriver handle.







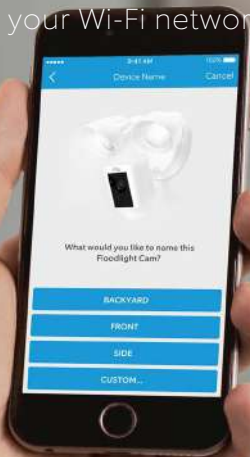
## Restore power

After restoring power, the lights will turn on and your Floodlight Cam will begin speaking to you to let you know it's in setup mode.



# Perform the in-app setup

In the Ring app, select Set Up a Device and follow the in-app instructions to connect Floodlight Cam to your Wi-Fi network.



## After setup, select your Floodlight Cam in the Ring app

This will bring you to the Device Dashboard, where you can change settings and access various features.



LIGHTS



Manually control the lights.

MOTION ZONES



Toggle notifications for activity in any of the camera's motion zones.

SIREN

Trigger the 110 decibel siren. It is loud and will be heard by your neighbors. Use it with care.

Select Live View to open a live video stream





During live video, you can access these features:



**Two-way Talk** – Speak to visitors and hear what they have to say.



**Siren** – Activate the 110 decibel siren.



**Lights** – Turn the lights on and off.



**Ring Neighborhoods** – Share suspicious events with your neighbors.



## Select Motion Settings

to customize your motion preferences





### »» MOTION SENSITIVITY

Allows you to adjust the amount of alerts you receive. Choose People Only to get motion alerts from humans only.



### Motion Zones

Draw up to three custom areas where you'd like to receive motion alerts and trigger the lights.



### Motion Schedule

Schedule times when you don't want to receive motion alerts.



To detect motion, you will need to set up Motion Zones, which is a customizable area you want your Ring to monitor and receive alerts.

To set up a Motion Zone, select Motion Settings. On this screen, create up to three Motion Zones. You will need at least one Motion Zone to be active to get alerts.

If your phone is locked when the camera captures a live event, you will receive a notification on your home screen.

If your phone has a passcode, you'll need to enter it to access the live event.





## Select Light Settings

to set a schedule for your lights to stay on



Select Advanced Settings on the Light Settings screen to customize the areas that will trigger the lights and change how long they stay on for.



# Troubleshooting Tips

## **My lights aren't turning on when Floodlight Cam detects motion.**

The lights only turn on for motion when it's dark outside. If it is dark out and the lights still aren't turning on, adjust the motion settings for the lights, by selecting Light Settings in the Ring app, and then selecting Advanced Settings.

## **I'm having issues with video/audio quality and/or load times.**

Issues with video and/or audio are usually related to problems with Wi-Fi signal strength or Internet speed. For an optimal experience, we recommend Internet speeds of at least 1–2Mbps. Check your Internet speed by selecting Device Health in the Ring app, then selecting Test Your Wi-Fi.

If your Internet speed is sufficient, then look at Signal Strength in Device Health. If Signal Strength is not Good, you'll need to boost the Wi-Fi signal to your Floodlight Cam, which can be done with our product, Chime Pro.

## **Floodlight Cam is not lighting up when I restore power.**

See if there is a light switch controlling power to your floodlight fixture. If so, make sure it is switched on and stays switched on. If your fixture is connected to a timer, you'll need to turn off the timer functionality.

## **Floodlight Cam lights up, but I can't complete the in-app setup.**

First, double check your Wi-Fi password, since this is the most common reason Floodlight Cam can't complete setup.

Second, check the distance to your Wi-Fi router or access point. Installing Floodlight Cam too far from your access point may prevent setup from completing. In this case the installation of a Ring Chime Pro can help boost your WiFi signal and provide audible alerts from your Floodlight Cam and other Ring products.

Learn more about Chime Pro by visiting:  
[ring.com/chime-pro](http://ring.com/chime-pro)

For additional help, visit:  
[ring.com/help](http://ring.com/help)

Or give us a call...

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